

Who ya gonna call?

A reference booklet for Denison Residents



APRIL 2015

CITY OF DENISON, TEXAS

ELECTED OFFICIALS

Mayor Jared Johnson

Term expires May 2015

Place 1 Teresa Adams

Term expires May 2015

Place 2 Wilbert "Bill" Malvern

Term expires May 2015

Place 3 Ken Brawley

Term expires May 2017

Place 4 Michael Baecht

Term expires May 2016

Place 5 Matt Hanley

Term expires May 2017

Place 6 Janet Gott

Term expires May 2016

Appointed Officials

City Manager

Robert Hanna

903-465-2720 ext. 2440

City Attorney

Courtney Goodman-Morris

903-465-2720 ext. 2442

Municipal Judge

Phillip Shaffer

903-465-2720 ext. 2437

Office Hours: 8:00 am – 5:00 pm Monday through Friday

General Number: (903) 465-2720

City of Denison Fax: (903) 464-4499

Internet site: www.cityofdenison.com

AREA CODE 903

EMERGENCY – 911

City of Denison Quick Reference Phone Numbers

City Hall 465-2720

Animal Shelter	465-4714	Parks & Recreation	463-5116
Birth/Death Records	813-4236	Permits	465-2720 x2456
Building Inspections	465-2720 x2456	Police Department	465-2422
CDBG Program	464-4449	Public Services/Street	465-2720 x2451
Chamber of Commerce	465-1551	Salvation Army	868-9602
City Attorney	465-2720 x2442	Texoma Comm. Center	957-4795
City Council	465-2720 x2440	Texoma Council of Govt.	893-2161
City Manager	465-2720 x2440	Wastewater Plant	464-4488
City Secretary	465-2720 x2441	Water Plant	464-4482
Code Enforcement	465-2720 x2456	Water/Wastewater	464-4451
Denison ISD	462-7000	Utility Billing	465-2720 x2400
Finance/Accounting	465-2720 x2446		
Fire Department	464-4427		
Garbage/Recycling	465-2720 x2451		
Grayson County	813-4200		
Housing Authority	465-2650		
Human Resources	465-2720 x2449		
Library	465-1797		
Main Street Office	465-2720 x2452		
Meals on Wheels	463-1711		
Municipal Court	465-2720 x2437		

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Who Ya Gonna Call?

A		
Abandoned/Dilapidated Buildings	Building Department	465-2720 x2456
Abandoned Vehicles on street	Police Non-Emergency	465-2422
Activity Center	Parks and Recreation	463-5116
Aging and Elderly Care	Texoma Council of Govt.	893-2161
Alarm System Permit	Police Non-Emergency	465-2422
Ambulance	Emergency	911
	Fire/EMS Non-emergency	464-4427
Amplification Permit	City Secretary	465-2720 x2441
Annexation Information	Planning and Zoning	465-2720 x2467
Animal Bites, Rabies Control	Police, Non-Emergency	465-2422
Animal Adoption	Animal Shelter	465-4714
Appraisal District	Grayson County	893-9673
Athletic Activities	Parks & Recreation	463-5116
Auto Titles	Tax Assessor-Collector	465-2101
B		
Banner Permit	Building Department	465-2720 x2456
Bids	City Secretary	465-2720 x2441
Billing, Utilities (Water)	Utility Billing	465-2720 x2401
Birth Certificates	Grayson County Clerk	813-4283
Brush Pickup	Public Works	465-2720 x2451
Building Inspections & Permits	Building Department	465-2720 x2456
Bus Service/Schedule	Texoma Area Paratransit	800-256-0911
C		
Car Titles/Registration	Tax Assessor-Collector	465-2101
Cemetery	Cemetery	465-3188

Certificate of Occupancy	Building Department	465-2720 x2456
Chamber of Commerce	Denison	465-1551
Citations, Tickets (City)	Municipal Court	465-2720 x2410
City Elections	City Secretary	465-2720 x2441
City Employment	Human Resources	465-2720 x2445
City Hall	City of Denison	465-2720
City Limits, Location	Planning and Zoning	465-2720 x2467
City Manager's Office	City Manager	465-2720 x2440
Claims against the City of Denison	City Attorney	465-2720 x2442
Code Enforcement	Building Department	465-2720 x2468
Comm. Devel. Block Grant Program	Human Resources	464-4449
Contractor Licensing	Building Department	465-2720 x2456
Consumer Complaints	Better Business Bureau	214-220-2000
Consumer Fraud	Attorney General	800-621-0508
County Clerk	Grayson County	813-4236
County Employment Information	Grayson County	813-4091
County Judge	Grayson County	813-4228
County Tax Assessor-Collector	Grayson County	465-2101
Crime Stoppers	Statewide	1-800-324-8477
Curfew	Police Non-Emergency	465-2422
D		
DBA (Doing Business As)	Grayson County Clerk	813-4236
DPS (Highway Patrol/Driver License)	TX Dept. of Public Safety	813-3420
Dead Animal Pickup	Police Non-Emergency	465-2422
Death Certificates	Grayson County Clerk	813-4283
Demolition Permit	Building Department	465-2720 x2456

Dilapidated Building	Building Department	465-2720 x2456
District Clerk	Grayson County	813-4352
District Attorney	Grayson County	813-4361
Dogs Barking	Police Non-Emergency	465-2422
Downtown Revitalization	Main Street	465-2720 x2452
Driver License/ID	TX Dept. of Public Safety	813-3420
Driveway Construction Permits	Building Department	465-2720 x2456

E

Economic Development Program	Denison Development Alli.	464-0883
EMS (Ambulance)	Emergency	911
	Fire/EMS Non-Emergency	464-4427
Easement Locations	Planning and Zoning	465-2720 x2467
Elderly Abuse	National Hotline	1-800-252-5400
Electricians, Licensing	Building Department	465-2720 x2456
Electrical Permit	Building Department	465-2720 x2456
Elections, City	City Secretary	465-2720 x2441
Election, County	Grayson County Elections	893-8683
Elections, School	Denison ISD	462-7000

Emergency

911

Employment Info, City of Denison	Human Resources	465-2720 x2445
Employment/Unemployment Information	Workforce Solutions	463-9997
Equal Employment Opportunity Commission EEOC		1-800-669-4000
ETJ (Extra Territorial Jurisdiction)	Planning and Zoning	465-2720 x2467
Evictions	Justice of the Peace	813-4346

F

Fairview Cemetery	Cemtery	465-3188
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Family Assistance/Temporary Aid	TX Dept. of Human Services	892-0581
Fence Regulations & Permits	Building Department	465-2720 x2456
Film/Movie Coordination	Parks and Recreation	463-5116
	Main Street	465-2720 x2452
Fire	Emergency	911
	Fire/EMS Non-emergency	464-4427
Fire Department	Southside Fire Station	464-4420
	West End Fire Station	464-4421
	Central Fire Station	464-4427
Fire Marshal	Fire Department	464-4427
Food Handler Certificates	Health Department	465-2878
Food Service Concerns	Health Department	465-2878
	G	
Gang Activity	Police Non-Emergency	465-2422
Garage Sale	Code Enforcement	465-2720 x2468
Garbage Pickup, in-City, residential	Public Works	465-2720 x2541
Gas Leak	Emergency	911
	Atmos Gas Emergency	866-322-8667
Gas Smell	Non-Emergency	464-4427
General Info, City Services	City of Denison	465-2720
Graffiti	Police Non-Emergency	465-2422
	H	
Habitat for Humanity	Habitat for Humanity	893-0009
Handicapped Parked Stickers	Tax Assessor-Collector	465-2101
Harassing Telephone Calls	Police Non-Emergency	465-2422
Hazardous Spills, Emergency	Emergency	911
Health, Public	Grayson Co. Health Dept.	465-2878

Historic Building Designation	Main Street	465-2720 x2452
Historic District	Main Street	465-2720 x2452
Historic Building, Permit for Construction	Main Street	465-2720 x2452
Home-Owner Building Permits	Building Department	465-2720 x2456
Hospital	Texoma Medical Center	416-4000
Hot Checks	District Attorney	813-4361
Housing	Habitat for Humanity	893-0009
	Housing Authority	465-2650
	Discrimination Complaints	1-800-669-9777
I		
Immigration (INS)	ICE (US Government)	1-800-375-5283
Immunizations	Grayson Co Health Dept.	465-2878
Inspections, Building	Building Department	465-2720 x2456
Irrigation Permits	Building Department	465-2720 x2456
J		
Job Information, City of Denison	Human Resources	465-2720 x2445
Job Information, Grayson County	Grayson County	813-4091
Justice of the Peace	Pct. 1	813-4346
	Pct. 2	465-0984
	Pct. 3	564-3550
	Pct. 4	482-6543
Juvenile Probation	Grayson County	786-6326
L		
Labor Department		1-800-669-4000
Landscape Permit	Building Department	465-2720 x2456
Leaking Gas Line	Emergency	911

Atmos Gas Emergency 866-322-8667

Leaking Water or Sewer Line	Public Works	465-2720 x2451
Leaking Water Meter or Fire Hydrant	Public Works	465-2720 x2451
Legal Department	City Attorney	465-2720 x2442
Library	Public Library	465-1797
License Plates	Tax Assessor-Collector	465-2101
Lighting, Street	Public Works	465-2720 x2451
Loud Noise/Parties	Police Non-Emergency	465-2422
Loy Lake Park	Grayson Co. Ag. Office	813-4205

M

Main Street Program	Main Street	465-2720 x2452
Manhole cover missing	Public Works	465-2720 x2451
Marriage License	Grayson County Clerk	813-4283
Master Plan, City	Planning and Zoning	465-2720 x2467
Meals on Wheels	Senior Citizen Program	463-1711
Mechanical Permit	Building Department	465-2720 x2456
Mental Health/Developmental Disability	Texoma Community Center	957-4700
Mobile Food Vendor Permits	Police Department	465-2720 x2303
Mobile Home Installation & Inspection	Building Department	465-2720 x2456
Mosquito Control	Grayson Co Health Dept.	465-2878
Municipal Court Fines & Pleas	Municipal Court	465-2720 x2448
Music, Amplified	City Secretary	465-2720 x2441

N

Name Change	District Clerk	813-4352
Newspaper	Herald Democrat	893-8181
Noise Complaints	Police Non-Emergency	465-2422

O

Open Records Request	City Secretary	465-2720 x2441
Ordinance Information, Development	Planning and Zoning	465-2720 x2467
Ordinance Information, General	City Secretary	465-2720 x2441
Overgrown/Weedy Lots	Building Department	465-2720 x2468

P

Parade Information	Main Street	465-2720 x2452
Parks, General Information	Parks and Recreation	463-5116
Park Lighting	Public Works	465-2720 x2451
Park Violations	Police Non-emergency	465-2422
Parking in Fire Lanes/Handicapped Slots	Police Non-emergency	465-2422
Parking Space Requirements	Planning and Zoning Dept.	465-2720 x2467
Parking Tickets	Municipal Court	465-2720 x2410
Permits	Building Department	465-2720 x2456
Playgrounds	Parks and Recreation	463-5116
Plumbing Permits/Licenses	Building Department	465-2720 x2456
Pool, Waterloo	Parks and Recreation	463-5116
Post Office		465-1464
Pothole Repairs	Public Works	465-2720 x2451
Probation, Adult	Grayson County	786-6326
Probation, Juvenile	Grayson County	813-4207
Property Ownership Information	Grayson Co. Appraisal District	893-9673
Property Tax Appraisal	Grayson Co. Appraisal District	893-9673
Protective Services	TX Dept. of Family Services	800-252-5400
Public Housing	Housing Authority	465-2650
Public Transit	Texoma Area Paratransit	800-256-0911

R

Rabies Control, Animal Bites	Police Non-Emergency	465-2422
Records Management	City Secretary	465-2720 x2441
Record Request	City Secretary	465-2720 x2441
Recycling, Residential	Progressive Waste	564-9252
Remodeling Permits	Building Department	465-2720 x2456
Rental of City Facilities	Parks and Recreation	463-5116
Red Cross		465-1330
Road Conditions/Repairs	Public Works	465-2720 x2451

S

School Enrollment	Denison ISD	462-7000
School District Boundaries	Denison ISD	462-7000
Schools, General Info	Denison ISD	462-7000
Sewer Problems	Water/Wastewater	465-2720 x2451
Sheriff	Grayson County	868-2977
Sign Permits, Licenses, Questions	Building Department	465-2720 x2456
Site Development Permits	Building Department	465-2720 x2456
Smoke Detector Information	Fire Department	464-4427
Social Security Info.	Social Security Admin	877-405-3521
Social Services Listing	Statewide Information Line	211
Special Events	Chamber of Commerce	465-1551
	Main Street	465-2720 x2452
	Parks and Recreation	463-5116
Special Pick-up, Solid Waste	Public Works	465-2720 x2451
State Bar of Texas		1-800-252-9690
Storm Drains	Public Works	465-2720 x2451

Stray Animals	Police Non-Emergency	465-2422
Street Closures	Public Works	465-2720 x2451
Street Drainage	Public Works	465-2720 x2451
Street Intersection Problems	Public Works	465-2720 x2451
Street Lighting	Oncor	888-313-4747
Street Names	Planning and Zoning	465-2720 x2467
Street Repairs	Public Works	465-2720 x2451
Street Signs, Damaged or Missing	Public Works	465-2720 x2451
Swimming Pool, Public	Parks and Recreation	463-5116
Swimming Pool Construction Permits	Building Department	465-2720 x2456

T

TABC – Arlington	TX Alcoholic Bev. Commission	817-652-5912
Taxes, Property Appraisal	Grayson Co. Appraisal District	893-9673
Taxes, Property Assessment/Collection	Tax Assessor-Collector	465-2101
Tourism, Downtown	Main Street	465-2720 x2452
Tourist Information	Chamber of Commerce	465-1551
Trademarks		1-800-786-9199
Traffic Signs, Missing or Damaged	Public Works	465-2720 x2451
Traffic Tickets	Municipal Court	465-2720 x2410
Transportation, Public	Texoma Area Paratransit	800-256-0911
Trash, Burning Unattended	Emergency	911
Trash pickup	Public Works	465-2720 x2451
Travel Center	TX Dept. of Transportation	463-2860
Tree Limbs/Visibility	Public Works	465-2720 x2451
Tree limbs/Electrical Wires	Oncor	888-313-4747
Tree, Shrub Trimming on public ROW	Public Works	465-2720 x2451

U

Underground Water/Wastewater Lines	Public Works	465-2720 x2451
Underground Utility Lines (Before excavating)		1-800-344-8377
Unemployment/Employment Information	Workforce Solutions	463-9997
Unsafe Structures	Building Department	465-2720 x2456
Utility Assistant	Texoma Council of Govt.	893-2161
Utility Billing	Utility Billing	465-2720 x2401
Utility Commission	Public Utilities Commission	1-888-782-8477
Utilities/New Connection	Utility Billing	465-2720 x2401
Urgent Care	Texoma Care	416-7544

V

Vacant Lot Problems	Building Department	465-2720 x2456
Vagrants	Police Non-Emergency	465-2422
Vandalism	Police Non-Emergency	465-2422
Vehicle Registration	Tax Assessor-Collector	465-2101
Vehicle Towing	Police Non-Emergency	465-2422
Voter Registration	Election Administration	893-8683
Voter Precinct Information	Election Administration	893-8683

W

Water Bill	Utility Billing	465-2720 x2401
Water Main Breaks or Leaks	Public Works	465-2720 x2451
Water Pressure/Water Problems	Public Works	465-2720 x2451
Water Quality	Public Works	465-2720 x2451
Water Service	Utility Billing	465-2720 x2401
Waterloo Pool	Parks and Recreation	463-5119
Weatherization	Texoma Council of Govt.	893-2161
Weather-Related Closings	Please watch KXII and/or KTEN News	

Weedy Lots	Building Department	465-2720 x2468
Welfare	Dept. of Human Services	892-0581
WIC		892-0581
Y		
Youth Sports/Recreation Programs	Parks and Recreation	463-5116
Z		
Zoning Information	Planning and Zoning	465-2720 x2467
Zoning Violations	Planning and zoning	465-2720 x2467

List of City Facilities

BICD (DDA) 313 W. Woodard 903-464-0883	GC Pump Station Lakewood Road 903-465-2720 x2451
Central Fire Station 700 W. Chestnut 903-4664-4427	Iron Ore Lift Station 1 Square Dance Road 903-465-2720 x2451
City Hall 500 W. Chestnut 903-465-2720	Parks & Recreation 531 W. Chestnut 903-463-5116
City Hall Annex 430 W. Chestnut 903-465-2720	PawPaw WasteWater Treatment 1500 E. Sears 903-464-4488
Duck Creek Lift Station 4102 N. U.S. Hwy 75 903-465-2720 x2451	Police Department 108 W. Main 903-465-2422
Eisenhower Monument 1601 Loy Lake Road 903-465-2720 x2452	Public Library 300 W. Gandy 903-465-1797
Fairview Cemetery 1501 State Hwy 91	Randell Water Treatment Plant 4631 Randell Lake Road

903-463-1675

NTRA Booster Pump Station
7101 Grayson County Airport
903-465-2720 x2451

NTRA Wastewater Plant
5401 E. Grayson County Airport
903-465-2720 x2451

Texoma Pump Station
140 Thompson
903-465-2720 x2451

West Side Fire Station
2720 W. Morton
903-464-4421

903-464-4480

Recycling Center
Hwy 84
903-465-2720 x2451

Southside Fire Station
3306 S. Park Avenue
903-464-4420

Waterloo Pool
1501 W. Brock
903-463-5119

Maintenance Facility
810 N. Travis
903-65-2720 x2040

List of City Parks

Culpepper Park
1901 S. Fairbanks
903-463-5116

George Hopkins Park
200 East Murray
903-463-5116

Katy Fields
Flora Lane & Crawford
903-463-5116

MLK Park
500 W. Morton
903-463-5116

Ray Park
700 N. Ray Drive
903-463-5116

T-Bar Softball Complex
2505 East U.S. Hwy 69
903-463-5116

Forest Park
300 W. Crawford
903-463-5116

Jones Park
1200 W. Shepherd
903-463-5116

Katy Plaza Park
101 E. Main
903-463-5116

Munson Park
1200 Hwy 75 North
903-463-5116

Raynal Park
526 E. Maple Row
903-463-5116

Waterloo Lake Regional Park
1101 Waterloo Lake Drive
903-463-5116

