

***All rates for customers located outside the city limits are doubled.**

Water Rates:

Residential & Apartment Complexes

Minimum monthly charge for the first 1000 gallons of water consumption is **\$22.00** per unit. There is a per 1000 gallon rate of **\$2.6800** for consumption used over the first 1000 gallons per month per unit.

Commercial

Minimum monthly charge for the first 1000 gallons of water consumption is **\$30.00**. There is a per 1000 gallon rate of **\$3.3098** for consumption used over the first 1000 gallons per month.

Industrial

Minimum monthly charge for the first 1000 gallons of water consumption is **\$60.00**. There is a per 1000 gallon tiered rate for water consumption over the first 1000 gallons:

1001 - 3,750,000	\$3.0954
3,750,001 - 7,500,000	\$2.9748
7,500,001 & up	\$2.8408

Sewer Rates:

Residential & Apartment Complexes

Minimum monthly charge for the first 1000 gallons of water is **\$20.00** per unit. For averaged monthly consumption, there is a per 1000 gallon rate of **\$2.4522** for consumption used over the first 1000 gallons per unit. Customers without an established billing history will be billed at the minimum monthly charge of **\$20.00** until such time as a history has been established.

Commercial & Industrial

Based on actual consumption, the first 1000 gallons of water consumption is **\$20.00** for Commercial use and the first 1000 gallons of water consumption is **\$40.00** for Industrial use. There is a per 1000 gallon rate of **\$3.4974** for consumption used over the first 1000 gallons per month.

Refuse Rates:

Residential Monthly Charge (+ tax)

Standard Residential	\$25.33	+	\$2.09	=	\$27.42
Residential Carry-out	\$37.23	+	\$3.07	=	\$40.30
Commercial Bags	\$40.07	+	\$3.31	=	\$43.38

Commercial Collection Service (+ tax)

Customer-owned roll-on/roll-off (per yard per pickup)	\$21.68	+	\$1.79	=	\$23.47
City-owned roll-on/roll-off (per yard per pickup)	\$24.47	+	\$2.02	=	\$26.49
Three yard container, minimum pickup					
1 times per week	\$92.79	+	\$7.66	=	\$100.45
2 times per week	\$185.58	+	\$15.31	=	\$200.89
3 times per week	\$278.37	+	\$22.97	=	\$301.34
4 times per week	\$371.16	+	\$30.62	=	\$401.78
5 times per week	\$463.95	+	\$38.28	=	\$502.23
6 times per week	\$556.74	+	\$45.93	=	\$602.67

Special Pick-up Service

Special pick-up at curbside (lumber, furniture, appliances, etc.) **\$20.00** per cubic yard
 Special brush & limbs (requested service beyond normal brush & limbs service) **\$5.40** per cubic yard

Residential Collection Station

Residents of Denison may dispose of solid waste and brush & limbs at the Residential Collection Station located at 300 W. FM 84, north of Munson Park, in Denison. You must bring picture identification and a current water bill to use the facility. Receipt available upon request.

Hours of Operation for Residential Collection Station

Closed Wednesday and Sunday
 Monday-Friday (except Wednesday) 8:00 a.m. - 5:00 p.m.
 Saturday 8:00 a.m. - Noon

Fee Schedule for Residential Collection Station

Solid Waste - One cubic yard per billing cycle free
\$5.00 each additional cubic yard
 Brush & Limbs - Three cubic yards per billing cycle free
\$3.00 each additional cubic yard

Items not accepted at the Residential Collection Station

- Shingles
- Chemicals
- Wet paint
- Dead animals
- Hazardous wastes & Commercial wastes

Payment Information:

Payment by Mail

Mail in your stub with payment and write your account number on your check or money order.
Mail payment to:
 City of Denison Utility Billing Department
 P.O. Box 347
 Denison, TX 75021

Drop Box

A drop box is available 24/7 for the convenience of our customers located at 430 W. Chestnut Street in the drive thru on the east side of the building. Attach your stub to your payment for posting purposes. Payment should be in the form of check or money order. Please do not place cash in the drop box.

Drive Thru Window

The drive thru is located on the east side of the building at 430 W. Chestnut Street. You must have your bill to pay at the window by check, cash or money order. Office hours 8:00 to 5:00 Monday thru Friday.

Auto Draft

You may apply for automatic bank draft or credit card draft by coming into the office at 430 W. Chestnut during office hours and bringing in a voided check or credit card information.

Online Payments - Please visit our website: www.cityofdenison.com

Walk-In

You may bring in a check, cash, credit card or money order along with your bill to 430 W. Chestnut Street. Visa and MasterCard are accepted.

Service Fees

Security Deposit-Residential	\$ 50.00
Security Deposit-Commercial	\$100.00
Connect Fee-Residential	\$ 35.00
Connect Fee Commercial	\$ 25.00
Transfer Service Fee	\$ 30.00
Holiday and Weekends Service Fee	\$ 50.00
Return Check Fee	\$ 30.00
Reconnect Fee before 3 p.m.	\$ 25.00
Reconnect Fee after 3 p.m.	\$ 50.00

Late Charges

A 10% late fee will be applied on unpaid charges if paid after the due date.

Directory Listing:

City Hall Main Number	903-465-2720	
Water Billing	Option 1	
Public Works	Option 2	
Building Inspections, Permits & Code Enforcement	Option 3	
Municipal Court	Option 4	
Police Department & Animal Control	Option 5	
Fire Department	Option 6	
Parks and Recreation & Main Street	Option 7	
Human Resources	Option 8	
Company Directory	Option 9	
Operator	Option 0	
Community Development	Extension: 2449	
Planning & Zoning	Extension: 2467	
Afterhours Utility Billing	903-464-4427	
Denison Public Library	903-465-1797	
Fairview Cemetery	903-465-3188	
Crime Stoppers	903-463-7773	
Emergencies	911	
Fire Stations		
Central	West End	Southside
700 W. Chestnut St.	2720 W. Morton	3306 S. Park Ave
903-464-4427	903-464-4421	903-464-4420